EVALUATION SUMMARY
IDS CONFERENCE
SUNY OSWEGO
August 5-6, 2008
(62 respondents)

Sixty respondents said the conference met their expectations. Two said it did not. Those two said it is on the right track but not quite organized or educational enough at this point, and lacks some professionalism and detailed planning.

Most beneficial aspect of the conference

The most frequent responses were networking with colleagues, sharing information, the Workflow Toolkit, the workshops, and the ILLiad update.

Least beneficial aspect of the conference

The most frequent responses were the Mentor/Mentee panel and not enough time for everything.

Mentor/Mentee Panel

Two/thirds of respondents rated this between "10" and "7". Several people thought it should be limited to a workshop for new, inexperienced ILLiad users.

Faculty/Student Panel

Over two/thirds of respondents rated this between "10" and "8". Several people said they would have liked a more varied representation of the disciplines.

Wednesday afternoon breakout sessions

44 respondents attended ILL staff session; 15 respondents attended Admin session. 47 respondents rated their session between "10" and "7". Most people thought the topics were good and the discussions lively and helpful. Many people said they were glad to see new faces.

ILLiad Update

18 respondents rated this a "10" and 24 respondents rated it a "9" or "8". People always enjoy Genie's presentations although a few complained that it went way over time, leaving less time for other sessions. On the whole, people are excited about moving to Ver. 8.0.

WORKSHOPS

The workshop sessions received very positive feedback, although some people said they would have liked to be able to attend more of them than they were able to, and some people thought they were too short. It would be best to get accurate number of attendees at each workshop from the presenters.

Workflow Toolkit

This was the most popular workshop. Almost two/thirds of respondents rated it between "10" and "8".

ALIAS

This was also very well-received and people were excited about it. Most respondents who attended rated it between "10" and "8".

Speed up Electronic Delivery/Odyssey Helper

Also well-received and most who attended rated it between "10" and "8".

Copyright

The few respondents who rated the copyright session made mostly positive comments.

ILLiad Billing Manager

The few respondents who rated the Billing Manager session rated it between "9" and "8".

Netflix

A lot of interest was generated at the Netflix session which was rated between "9" and "7", and had roughly 25 participants.

Tour of ILL Office

Half of the 62 respondents did not take the ILL Office Tour. Those who did rated it between "10" and "4". Several people said there wasn't enough time to do it.

Suggested Topics for Future Conferences

More workshops and ability to attend more than two workshops
Hands-on instruction for ILLiad
ILLiad FAQ session allowing for any questions by participants
"The certain fall-out from Ver. 8.0"
Split workflow discussions by size and/or type of library
LDAP/authentication
Purchase on Demand/Integration of ILL and Acquisitions functions
Generating/Running/Using ILLiad reports
Just for mentors: session to share stories "from the field"
More on Workflow Toolkit
A luncheon speaker
A mini ILLiad conference for those who can't afford both IDS & ILLiad conferences
How are directors using IDS Project data to reallocate (or comfirm) resources
Anything to do with medical libraries

Pay-for-View articles/books for students
Show library OCLC symbol on attendees' name tags (for easy identification by ILL staff)
LAND discussion with Nylink/delivery tracking
A 30-minute "Open Forum" at conference start
Campus tour
Opportunities to experience local attractions/sites

General Comments

The overwhelming majority of respondents thought the conference was very well-organized and several said it was the best IDS Conference ever. Many complimented the many T-shirt clad students and staff who helped attendees negotiate the Campus Center. One IDS director said that "IDS is the most important development in libraries in New York in the last ten years. Several respondents commented on how gracious and helpful the Oswego Library staff were to participants.

Program

Powerpoints shown in Orientation Session were repeated in afternoon session
Campus IT was not helpful with technical issues but Library IT folks were very helpful
Schedule was too tight—not enough time planned
Separate librarians and clerks in breakout sessions
Load all presentations on to one computer to save time between sessions
Provide wireless microphones for speakers
Improve the name tags
Need to identify which presentations are important for everyone (i.e., Cyril's Resource Sharing presentation), not just for a few

Accommodations/Food

Lack of check-in/check-out directions for dorms; no late-night check for Sunday night
Enjoyed Johnson Hall—dorm rooms were beautiful
More substantial food for the first day
Disappointed in quality of food, long wait, and seating arrangements at Patz
More easily available bottled water

Other Comments

IDS could be marketed by have a brief paragraph on IDS website with some "testimonies" from participants. For non-participants, it might be helpful to hear how members re-tooled their workflow to accommodate increased ILL volume.

S.L. 8/17/08