

Requirements for IDS Project Success

- A unified community of trust and support built around a critical and clearly understood common purpose
- Adherence to contractual performance standards (Articles: 48 hours, Loans: 72 hours)
- Mutual accountability – “trust but verify”
- Active leadership of the library administration
- Extensive involvement and training of support staff
- Well-designed technology with continuous, dependable support
- Use of standardized equipment, software, policies and procedures
- Strong cooperative relationship between local campus computing service and library
- Ensure that all transmitted items meet requirements for bibliographic accuracy and high-quality reproduction
- Continuous “real-time” monitoring of project activities & effectiveness at each site
- Rigorous transaction data analysis at each library leading to informed decision-making