

“Development of Interdependent Information Delivery Systems Among
Participating SUNY Four-Year College Libraries : A Pilot Project”

CONFERENCE AGENDA

July 9, 2003

09:00 REGISTRATION & COFFEE/JUICE

09:30 CONFERENCE LOGISTICS Ed Rivenburgh (Geneseo)

09:40 WELCOME Mary Alice Lynch (NYLINK) & Maureen Zajkowski
(OLIS)

09:50 INTRODUCTION OF ATTENDEES

10:00 OVERVIEW: “Common Challenges & Collective Possibilities—An
Introduction to the Pilot Project” Ed Rivenburgh

10:30 PANEL PRESENTATION: PROVIDING EXCELLENT SERVICE

Moderator: Sonja Landes

Turnaround Time--Harriet Sleggs, Geneseo

Quality/Accuracy--Virginia Johnson, Plattsburgh & Michelle Perry,
Owsego

Reciprocal Cooperation—Kathy LaClair, Pottsdam

Checking holdings--Mary McGrath, Geneseo

Updating transactions--Cheryl LaFountain, Plattsburgh

11:15 SHORT BREAK

11:25 ILLIAD & ODYSSEY: Tony Melvyn (OCLC)

Summary of functions, features & advantages for this pilot project

How they work together

Electronic desktop delivery

Report generation

“Trusted Lenders” role in pilot project

12:15 LUNCH

12:45 CUSTOM HOLDINGS & DIRECT REQUEST: Jon Penn
(NYLINK)

Why they are important
Function within pilot project
NYLINK training & support available
First Search Direct Request (Option)

1:30 LAND DELIVERY SERVICE: Carrie Nyc (NYLINK)

How is it going?
How can we improve it?
Delivery bags (How BIG is BIG?)
Labeling—Using special identification for pilot project items
Electronic tracking capacity—Test in pilot project

2:00 SHORT BREAK

2:10 ADMINISTRATIVE SUPPORT REQUIREMENTS:

Staffing—Mary Beth Bell, Oswego
IDS & Relationship with circulation services- Sonja Landes
Equipment
Technical support
Office & production space
Data Collection and Analysis Process –Mark Sullivan, Geneseo

2:50 DISCUSSION OF LATEST DRAFT DOCUMENT:

Moderator: Ed Rivenburgh

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3:15 REVIEW CAMPUS ASSIGNMENTS & TIMELINES
REVIEW PILOT PROJECT QUESTIONS TO BE ANSWERED

3:40 CLOSING THOUGHTS: Mary Alice Lynch & Maureen Zajkowski

3:50 “BLESSING OF THE FLEET”